



# Neighborhood Watch Newsletter



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### FCC Alerts Consumers About Spoofing of 1-888-CALL-FCC Phone Number

The FCC has received reports that scammers are [spoofing](#) the FCC's Consumer Call Center number, 1-888-225-5322, as part of a Chinese-language robocall scam. Chinese-language calls that refer to, or display, 1-888-225-5322 (1-888-CALL-FCC) on caller ID are fraudulent, and you should hang up immediately. The FCC does not call and ask for money. The FCC also does not work with foreign consulates to collect civil or criminal fines from individuals.

#### Remember:

- Never give out – or confirm – personal information such as account numbers, Social Security numbers, mother's maiden names, passwords or other identifying information in response to unexpected calls or if you are at all suspicious.
- If you get an inquiry from someone who says they represent a government agency, hang up and call the phone number on the government agency's website, or in the phone book, to verify the authenticity of the request.
- Use caution if you are being pressured to quickly divulge information – this is a sure sign of a scam.
- Never send money using a reloadable card or gift card.

For more details on this scam, visit <https://www.fcc.gov/chinese-americans-targeted-consulate-phone-scam>. This site includes information about tactics international bad actors use when they try to scam Chinese Americans and Chinese citizens living abroad. The article, which is also available in traditional Chinese ([華裔美國人遭遇冒充領事館的電話詐騙 - https://www.fcc.gov/chinese-americans-targeted-consulate-phone-scam/chi](https://www.fcc.gov/chinese-americans-targeted-consulate-phone-scam/chi)), includes tips and recommendations for what you can do if you receive such a phone call. If you feel you're the victim of such a scam, report it to local law enforcement. After receiving calls from consumers who thought they had been called by the FCC, the agency has referred the matter to its Enforcement Bureau which has begun investigating. Consumers who receive spoofed calls they believe are fraudulent – in any language – can report such calls to the FCC. Complaints can be filed, at no cost through, the FCC Consumer Complaint Center ([consumercomplaints.fcc.gov](https://www.consumercomplaints.fcc.gov)). We also encourage you to file your complaint with the FTC at [www.ftccomplaintassistant.gov](https://www.ftccomplaintassistant.gov). Information about the FCC's informal complaint process, including how to file a complaint, and what happens after a complaint is filed, is available in the [FCC Complaint Center FAQ \(www.fcc.gov/consumercomplaints/FAQs\)](https://www.fcc.gov/consumercomplaints/FAQs). Learn more about caller ID spoofing and other robocall scams at [fcc.gov/consumers](https://www.fcc.gov/consumers).

## Don't be a victim of vehicle burglary and theft

Auto burglaries involving forced entry to secured vehicles and other thefts from unlocked vehicles are routinely reported to the San Gabriel Police Department. Recently there has been a significant increase in these types of property crimes in San Gabriel and throughout the region, particularly in shopping centers and other residential areas. Unoccupied vehicles are easy targets and often contain valuable property that is attractive to thieves. Help reduce crime in our community and protect yourself from auto burglary and theft by taking these simple steps:

- Always close your windows and lock your car. Leaving your car unlocked is an open invitation for thieves to help themselves. A theft can occur even in the few moments you might be inside a business while your car is out of view.
- Never leave valuables in plain sight, even if your car is locked. A burglar will not hesitate to shatter your vehicle window if valuables are seen. Better yet, protect your property by placing items in the trunk or removing them from your vehicle altogether. Some of the most common stolen items are backpacks, briefcases, purses, duffle bags, cell phones, expensive sunglasses and laptop computers.
- Park in well-lit, high-traffic areas while at shopping malls or other public places. A frequently used parking lot means more potential witnesses, so a theft is less likely to occur. Avoid obscured or remote parking areas.
- Be aware of your surroundings and report suspicious activity to the police.

If you see something suspicious or are a victim of a crime, please report it immediately by calling the San Gabriel Police Department at (626) 308-2828 or dialing 9-1-1 for emergencies. For further information on how to protect yourself from theft, contact Crime Prevention Officer Stacy Gutierrez at (626) 451-5455 or [SG551@sgpd.com](mailto:SG551@sgpd.com).



**April 27, 2019 – 10AM to 2PM**  
**TAKING BACK UNWANTED**  
**PRESCRIPTION DRUGS**  
*At the San Gabriel Police Department –*  
*625 S. Del Mar Ave., San Gabriel, CA 91776*

**DEATakeBack.com**



Crime Prevention Office (626) 308-2846 Website: [www.sangabrielcity.com](http://www.sangabrielcity.com)  
E-mail – [sg551@sgpd.com](mailto:sg551@sgpd.com)