



# Neighborhood Watch Newsletter



Issue 302

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## IN THIS ISSUE

### Southern California Edison Customers Targeted By Scammers

**Southern California Edison** (SCE) warns its customers to be aware of telephone scammers who demand immediate payment for alleged past due electricity bills. Imposters have been calling SCE customers demanding immediate payment and threaten to disconnect their electricity service. Scammers usually demand payment using pre-paid cash cards. SCE will never call a customer to demand payment over the phone and they will never ask you to purchase pre-paid cash cards to pay your utility bill.

SCE also reminds customers to ask for identification when a stranger comes to the door or calls claiming to be a utility worker. SCE utility workers will provide verification, including their department and phone number, when asked.

In most cases, home visits by SCE are scheduled by the customer and SCE will confirm the appointment in writing. If there are any concerns, SCE and law enforcement officials suggest having the utility worker wait outside until their identity can be verified.

SCE suggested the following general tips for avoiding scams:

- Never use the call-back number provided by an unknown caller to verify billing information.
- Never reveal your credit card, ATM or calling card numbers (or PIN numbers) to anyone.
- If someone calls and requests you leave your residence at a specific time for a "utility-related" cause, call the police. This could be a burglary attempt set up by the caller.
- Be suspicious of anyone who arrives at your house without an appointment asking to check an appliance, wiring or suggesting that there may be some other electrical problem inside or outside your residence.

Please be aware and share this valuable information. If you are contacted by someone demanding this, please call Southern California Edison at 800-655-4555 or San Gabriel Police Department at (626) 308-2828. For more ways customers can stay safe, please see **SCE.com/FAQ** and read the safety tips section.

And remember, for ANYTHING suspicious...Don't Ignore It, Report It!

# DISTRICT LIEUTENANTS PROGRAM

The District Lieutenants program is one of many strategies that make the San Gabriel Police Department dedicated to providing the best public safety services. We ask that all community members become familiar with your District Representative assigned to your region. If immediate service is required, please contact the Police Department Dispatch Center directly. Contact information is listed below.

**District Lieutenants**

			
Lieutenant Ray Lara	Lieutenant Rene Hernandez	Lieutenant Brian Kott	Lieutenant Cruz Hernandez
District 1	District 2	District 3	District 4
RL100@SGPD.com	RH090@SGPD.com	BK076@SGPD.com	CH082@SGPD.com



## Traffic/Parking Related Issues

Sergeant Dan Gosserand  
DG145@SGPD.com  
626.308.2860



## District Telephone Contacts & Voicemail

24-Hour Dispatch Center: 626.308.2828  
District Lieutenants: 626.308.2840  
Emergencies: 9-1-1

## Community Engagement Bureau

(626) 451-5455 or (626) 451-5452  
Website: [www.sangabrielcity.com](http://www.sangabrielcity.com)  
E-mail – [info@sgpd.com](mailto:info@sgpd.com)